

NAC2024 Educational Agenda

Horseshoe Las Vegas Grand Ballroom

[All Times Shown Are PDT]

MONDAY, October 28, 2024

[Workshop Sessions 1:00 – 5:15PM | Cash Collaboration Welcoming Reception 5:30 – 7PM]

ATM Security Academy IX – Track I [Grand Ballroom – Silver]

1:00 – 2:15 PM

Dealing Effectively with the Most Common ATM Lock Issues in the Field – Including Damaged/Broken Locks

ATM security in the field is more important than ever – and a solid working knowledge and ability to resolve real world ATM Lock problems is now essential information for all successful US retail ATM Operators.

2:15 – 4:15 PM

Diagnosing and Managing Your Most Challenging ATM Hardware, Software, and Security Issues

Exceptional Technical Training from Leading ATM Manufacturer Experts & Top ATM Parts/Repair Industry Professionals – Sharing Valuable ABCs, Tips, Tricks and Techniques– Including Fighting Current RMS Remote Jackpotting Threats

- Expert Manufacturer “Checklists” for your ATM installs and operational processes & procedures – best practices to ensure your ATM terminals are properly configured when installed...and stay that way.
- Helpful insights on accurately diagnosing ATM software/hardware issues remotely & in the field – including what your ATM Manufacturer Error Codes are telling you.
- Real-world lowdown and essential information from expert US ATM Parts/Repairs Professionals on evaluating and managing the most commonly encountered ATM equipment/parts repairs/replacement issues.
- Answers to your most challenging ATM hardware/software installation, repair and maintenance questions – from some of America’s top Retail ATM Manufacturer and Parts & Repair Professionals.

3:15 - 3:30 PM

ATM Snack Attack Break [Classroom - Grand Ballroom - Silver]

NAC2024 WORKSHOP - NEW REVENUE STREAMS FOR ATM OPERATORS

4:15 – 5:15 PM

Strengthen and Expand Your ATM Business with Complimentary Diversified Products and Services

The latest scoop on current money-making business opportunities that are viable real-world options for ATM Operators to successfully diversify and leverage existing customer relationships for better profitability:

- ATM-Based Advertising
- New Kiosk-Based Gaming/Sportsbook
- Unique New Vending Business Models
- Proven Self-Service Kiosk Programs
- ...& MORE

Gain valuable information and insights on successful field-tested business opportunities, readily integrated into existing retail ATM back office and route operations. Hear from fellow ATM Operators who have successfully diversified their ATM businesses, leveraging technical skills, route-business knowhow, and client relationships – to improve the bottom line and expand business horizons.

5:30 – 7:00 PM

NAC2024 CASH COLLABORATION WELCOME RECEPTION AND EXHIBIT HALL GRAND OPENING

[Exhibit Hall – Grand Ballroom - Platinum/Gold]

TUESDAY, October 29, 2024

ATM NATION – MAIN DAY NAC2024 EDUCATIONAL PROGRAM

[Exhibit Hall Open 8:30 - 11:30AM / Sponsor Flash Presentations 9:00–11:30AM / Luncheon Opening Ceremonies Program 11:30AM–1:15PM / Educational Seminars 1:30–5:00PM]

8:30 – 11:30 AM

EXHIBIT HALL OPEN / SPONSOR FLASH PRESENTATIONS [Grand Ballroom - Bronze]

8:30 – 10:00 AM

“MONEY MAKES THE WORLD GO ‘ROUND” CASH BREAKFAST [Exhibit Hall]

11:30 AM – 1:15 PM

ATM NATION “CASH LOVERS” LUNCHEON & OPENING CEREMONIES [Grand Ballroom - Silver]

- NAC2024 Keynote Presentation, Nancy Gail Daniels, Chief Operating Officer – Hyosung Innovue
- The Honorable Representative Glenn Ivey, U.S. House of Representatives, Congressional Sponsor of Safe Access to Cash Act
- Alex Bau, Vice President US Federal Reserve Financial Services, Cash Insights and Policy Analysis

1:30 – 2:30 PM

1/1/25 PCI Keypad ATM Compliance Requirements | Implementing NFC “Tap & Go” Technology at US Retail ATMs

Manufacturer/Operator experts share essential information and insights on the imminent PCI ATM keypad mandates & the growing consideration of whether now’s the time to implement NFC “touchless” technology on retail ATMs. Learn what’s needed to keep your cash terminals compliant, fully functional, and state-of-the-art during these tech transitions.

ATM SECURITY ACADEMY IX – TRACK II

2:30 – 3:15 PM

Effectively Addressing Current Physical and Cyber Threats Against Your ATMs, Cash, & People

Latest protective/preventative measures now available for US Independent ATM Operators to secure their ATM terminals, cash, and field personnel. Insights from the initial rollout of NAC’s nationwide *US SecureATM* database. ATM Security specialists share data and advice to help ATM Operators best protect against physical and cyberattacks.

3:15 – 3:30 PM

ATM SNACK ATTACK BREAKS [Classroom-Grand Ballroom Silver & Exhibit Hall - Grand Ballroom - Platinum/Gold]

3:30 – 4:15 PM

Using Audit-Locks to Address ATM Internal Theft; Newest Generation ATM Lock Product Rollouts

How state-of the art Audit-Locks technology works, how to deploy/operate Audit-Locks effectively and efficiently on your route, and why they represent a real game changer in helping address internal theft & reducing your vault cash exposures. Manufacturers highlight brand-new generation ATM lock products just hitting the US marketplace.

4:15 – 5:00 PM

Current NAC Legal / Regulatory / Legislative Advocacy Initiatives – Industry Unity, Strength, Protection & Power

- Safe Access to Cash Act – Update on NAC’s current top priority DC initiative seeking federal law enforcement protection for all bank-owned and bank- sponsored ATMs.
- VISA/Mastercard Class Action Antitrust Litigation – Latest status update from legal counsel for industrywide class action litigation on behalf of ALL US Independent ATM Operators – seeking go-forward structural relief & legal damages recoveries dating back to 2007.
- ATM Vault Cash Bank Account Access – Report on current efforts by NAC to restore reasonable access to essential banking services for IADs across America.
- Payment Choice Act & State/Local Cash Acceptance Laws – NAC’s continuing efforts to enact universal cash acceptance laws at federal, state & local levels to ensure consumers’ ongoing ability to pay with cash.

5:00 – 6:30 PM

ATM NATION “CASH FEST” NETWORKING RECEPTION [Exhibit Hall]

WEDNESDAY, October 30, 2024

[Exhibit Hall Open 8:30 AM – 12:00 PM /10:00 – 11:00 AM Educational Seminar]

NAC2024 CONCLUDING EDUCATIONAL PROGRAM

8:30 AM – 12:00 PM

Exhibit Hall Open

8:30 – 10:00 AM

“LAST HAND” NETWORKING BREAKFAST [Exhibit Hall]

10:00 – 11:00 AM

Keys to Enforceable and Advantageous ATM Location/Site Agreements and Vendor Contracts

Important insights, information, and answers to your questions from longtime multi-industry commercial, contractual, and financial services attorney, business expert, and NAC Executive Director, Bruce Renard, covering important considerations for US retail ATM placement agreements and other applicable vendor/supplier ATM industry contracts.

12:00 PM **Exhibit Hall Closes | NAC2024 Conference Adjourns**

THANKS FOR BEING WITH US AT NAC2024!